

Office of Advocacy  
and Assistance:  
Connecting Connecticut  
Veterans with the benefits and  
services they've earned.



**Manager of OA&A**

287 West Street,  
Rocky Hill, CT 06067  
(860) 616-3683

**District Offices:**

1st District

555 Willard Ave.,  
Newington  
(860) 594-6604  
Fax (860) 594-6622

4th District

752 East Main Street  
Bridgeport  
(203) 336-2570  
Fax (203) 336-2569

2nd District

100 Broadway,  
Norwich City Hall,  
Room 305, Norwich  
(860) 887-9162  
Fax (860) 885-0644

5th District

55 West Main Street  
Suite 140, Waterbury  
(203) 805-6340  
Fax (203) 805-6341

3rd District

70 West Street,  
Milford  
(203) 874-6711  
Fax (860) 874-6716

For specific eligibility requirements,  
applications and additional information, call  
your district VSO or visit our website:  
[www.portal.ct.gov/DVA](http://www.portal.ct.gov/DVA)

# Connecticut Department of Veterans Affairs

*Serving Those Who Served*

## OFFICE OF ADVOCACY AND ASSISTANCE



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Thomas J. Saadi  
Commissioner

# Connecticut Veterans

## ADVOCACY FOR VETERANS

The Office of Advocacy and Assistance (OA&A) at the Connecticut Department of Veterans Affairs (DVA) helps Veterans, their eligible spouses and dependents in obtaining Veterans benefits under federal, state and local laws. OA&A employs certified Veteran Service Officers (VSO) within each Congressional District to perform the following:

- Representing Veterans before the U.S. Department of Veterans Affairs (USVA) concerning claims and benefits.
- Community outreach at senior centers, nursing homes, civic and governmental events.
- Assistance with gathering, preparing and presenting claims pursuant to rights or benefits accruing to Veterans.
- Connect Veterans with local services to include: educational training, health and medical services, housing facilities, and employment services.
- Collect and prepare data relating to benefits and services for Veterans, their eligible spouses and dependents.

Visit us on the web:  
[www.portal.ct.gov/DVA](http://www.portal.ct.gov/DVA)



# Assisting



## PROGRAMS AND SERVICES

OA&A oversees several programs and services for eligible Veterans in the State:

### CT VETERAN-OWNED MICRO BUSINESS

#### CERTIFICATION

Connecticut Veteran-owned micro businesses can receive a 15% price preference when bidding for state contracts after certification by OA&A.

### CONNECTICUT WARTIME SERVICE MEDAL

Connecticut Veterans who have served our state and nation in a time of war may receive the state Veterans Wartime Service Medal; including National Guard and Reserve components.

### VETERANS FLAG ON LICENSE OR ID

Eligible Veterans may apply for an American flag and Veteran designation on their driver's license or State-issued ID.

### CEMETERY AND MEMORIAL SERVICES

The State Veterans Cemetery in Middletown is the largest state-operated Veterans cemetery in Connecticut and offers several interment options for eligible Veterans and their spouses. For further Cemetery and Memorial Services questions, please call: (860) 616-3688

# Connecticut Veterans

## PROGRAMS AND SERVICES CONTINUED

### CT VETERANS REGISTRY

The DVA maintains a registry of Connecticut Service members and honorably discharged Veterans to facilitate notification of listed persons about benefits and services available to, and legislation affecting them. The list is not subject to disclosure under the Freedom of Information Act.

### MUNICIPAL VETERANS REPRESENTATIVES (VET REPS)

OA&A oversees the program required for municipalities in Connecticut to have a Vet Rep to assist Veterans in their community. OA&A also provides annual training for these municipal Vet Reps and maintains a statewide database.

### GENERAL ELIGIBILITY REQUIREMENTS FOR VETERANS

Qualifying military service:

- Active federal service, not including initial entry training; or
- Entitled to retirement pay under 10 USC Chapter 1223, as amended from time to time, or, but for age, would be entitled.

Characterization of Discharge:

- Honorable discharge
- Discharge under honorable conditions
- Discharge due to injuries in the line of duty